



FOCUS: 50 TO 100

Infrastructure Priorities

November 16, 2007

The areas below were identified at the Infrastructure Town Hall Meeting as the priorities to be addressed to best support UNLV meeting its goal as a research university.

A theme that permeated the discussion was the need to create and sustain at all levels of the institution, a culture of trust that reflects a service-oriented, positive, helpful campus environment.

Policies and Procedures

- > Establish and maintain up-to-date consistent policies and procedures
- > Create an easily accessible, central location for institutional policies and procedures

Planning and Assessment

- > Establish and maintain coherent, proactive, participatory planning processes
- > Utilize institutional memory and previous studies/surveys---reduce “reinvention of the wheel”
- > Promote and emphasize excellence and quality in prioritizing programs, services, etc.
- > Conduct/revise long-term campus planning including use of space and organization of the campus for enhanced functionality (e.g., parking vs. buildings; utilities and technology demands).
- > Create accountability metrics for business processes and support services
- > Establish process review teams to monitor effectiveness and efficiencies of processes and services.

Budgetary Processes:

- > Develop more transparent budget processes
- > Revise allocation of grant funds
- > Base program funding on quality vs. quantity
- > Allocate increased funding for research activities and support

Business and Administrative Processes

- > Improve/streamline business processes---(e.g., purchasing; travel; grants and contracts; recruiting/hiring processes; facilities planning and construction; Academic Resources; Enrollment Management; International Students and Scholars).
 - Reduce redundancy
 - Reduce process time
 - Eliminate cumbersome signature requirements
- > Implement automated administrative systems to reduce/eliminate paper---establish timeline for conversion to paperless operations
- > Streamline/refine research support processes

Staffing Issues

- > Assess and enhance campus-wide staff distribution/allocation
- > Enhance administrative support at college/departmental level---consider support teams
- > Enhance staff recruitment, retention and promotion policies and procedure---analyze compensation/benefit packages
- > Develop and enhance staff training and cross-training to create multi-layers of knowledge
- > Establish and maintain a classified staff reward structure
- > Effectively utilize classified staff open recruitment process to identify highly trained and skilled employees
- > Effectively utilize student employees
- > Empower and reward staff for creativity and initiative
- > Establish Ombudsperson Office for central location to resolve issues and conflicts

Graduate Student and Post-Doctoral Support

- > Reduce/refine cumbersome processes for entry to the university
- > Increase graduate student funding/stipends and benefit package
- > Develop affordable, attractive housing
- > Enhance and support post-doctoral appointments

Space Needs

- > Expand and enhance the amount and type of space available for academic and research activities
- > Address utility and technology infrastructure needs
- > Create and enhance gathering places for faculty, staff, and students to facilitate research, academic, and social collaborations (e.g., Faculty Club; interdisciplinary research space).
- > Enhance utilization of classroom space
 - Refine classroom assignment processes
 - Reconsider class schedule format to increase utilization particularly on Fridays
- > Increase the number of high-tech classrooms
- > Construct taller buildings---build vertically
- > Expand and enhance graduate and undergraduate student housing
- > Improve building maintenance and upgrades/renovations

Information Technology:

- > Establish technology development and improvements as a high institutional priority
- > Create interfaces between information/computer systems to “speak” to one another
- > Establish Help Office for faculty and graduate student research support

Campus Communications

- > Develop email systems with enhanced functionality and sustainability
- > Provide media training for faculty and staff who represent the university
- > Streamline/refine information dissemination processes-one-stop, one-source consolidation of consistent accurate information
- > Establish a master campus calendar
- > Implement a disaster and emergency communication system

Campus Safety and Security

- > Enhance vehicular/pedestrian safety
- > Enhance/expand campus parking and visitor parking